

8592D-05

S E R V I C E N O T E

SUPERSEDES: None

8592D Spectrum Analyzer 9kHz to 22GHz

Serial Numbers: 0000A00000 / 999Z99999

New firmware corrects display annotation

Display annotation is cut off at the top or bottom and/or Display can not be adjusted to place RES BW or the remainder of the line on the Display.

Duplicate Service Notes:

- 8590D-07
- 8590L-03
- 8591C-04
- 8591E-07
- 8592L-03
- 8593E-09
- 8594E-09
- 8595E-09
- 8596E-09

To be performed by: HP Personnel or Qualified Customer Personnel

Parts Required: Firmware Replacement Kit, HP part number 08590-60382.

DATE: May 1995

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION AVAILABLE		
ACTION CATEGORY:	AGREEABLE TIME	<input checked="" type="checkbox"/> PERFORMANCE ENHANCEMENT <input type="checkbox"/> SERVICE/RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> HP LOCATION	AVAILABLE UNTIL: May 1997
AUTHOR: PS	ENTITY: 5300	ADDITIONAL INFORMATION:

Situation:

When NTSC (SYNC NRM NTSC) is selected the analyzer display will shift and elongate somewhat. If the Time Date is on, it will be placed within the display window at the top. This is normal. Repositioning of the display may be necessary to center the annotation vertically and horizontally.

When returning to Normal Sync (SYNC NRM NTSC), the Time Date will return to the top of the display above the "hp". When the display is repositioned, the "RES BW " annotation and the remainder of the line can not be displayed.

Solution/Action:

The solution is to replace the firmware with Firmware Replacement Kit, HP part number 08590-60382. The firmware in this kit has been revised to save and then recall the NRM position locations when Normal Sync is re-selected. There is a work-around, that is to press DEFAULT SYNC instead of SYNC NRM NTSC. This will recall the locations also in any version of the firmware.